

Ligonier Country Club

eStatement User Agreement

General

Our goal is to provide paperless statements, which are a great way to make your life easier, in addition to help saving our environment. No more waiting for your account information to arrive by US Postal service, we'll simply send you an email when your information is available to view. Reconcile your accounts more quickly and reduce the risk of identity theft. Plus, it's a free service. You can view, print and store your documents on your personal computer, when it's convenient to you.

By accepting this Agreement, you have elected to receive your monthly account statement in electronic format

Accessing eStatements

LCC will email you your eStatement monthly, on or around the 1st (up to three days after). **Please add contact@ligoniercountryclub.com and prophet-cps@prophetservices.com** to your safe senders list to ensure email delivery.

You may also click on the link within the email or go to our website, www.ligoniercountryclub.com, using your username and password, to review your account. You may change your password at any time after logging in or by contacting the office.

eStatements will be viewable electronically in PDF-Portable Document Format which can be viewed online, saved to your computer or printed at your convenience. It is your responsibility to view your account statement; it is advisable to periodically check for emails.

By enrolling in this service, you will no longer receive a statement by mail. If you wish to have a paper copy of a statement mailed to you, contact the office.

Member Responsibilities

You are responsible for accessing, opening and reading your documents at your earliest convenience.

You are responsible for promptly notifying LCC if any documents you receive are incomplete, unreadable or inaccessible.

You must have a valid email address.

You agree to immediately notify LCC of any changes to your email address.

You are still responsible to making at timely payment to LCC regardless if you accessed your email or not.

Email will sometimes get accidentally collected in a junk mail/spam mail folder by your email/internet service provider. Simply check the spam folder for any email containing information from LCC and utilize your email provider's process of accepting the email as not spam. It is usually accomplished by selecting the email and clicking on "Not Spam" somewhere within the folder. This action will usually let your email be received to your "Inbox".

You are responsible for keeping your Username and Password confidential and for ensuring that you have logged out when your session is complete to prevent unauthorized access.

Contact the office immediately with any questions or concerns regarding your statement. Inquiries can also be made via the online billing area by selecting the charge in question and sending a email.

Disclosures

In the event of equipment failure or email delivery error, you may request a paper copy of your statement at no charge, simply contact the office. If an email is returned undeliverable for any reason, LCC will make an attempt to contact you via phone, if no attempt can be made, we will resume the paper delivery of your statement immediately. If you wish to discontinue this service, you must submit a request in writing to the office.

Please allow us 30 calendar days from the date of delivery to implement your request. There are no fees associated with revoking this agreement.

LCC reserves the right to make changes to this agreement at any time. You will be given notice of any changes thirty days before such changes go into effect.

Liability

LCC does not guarantee the delivery of any email notification, nor liability for losses or damages arising from non-delivery, delayed or mis-delivery. Factors affecting these email notifications are solely between you and a Third Party that you designate, such as an Internet Service Provider and Phone company. We make no representations or warranties whatsoever with regard to Third Party Service Providers products or services. Likewise, LCC makes no warranty of any kind, express or implied that our eStatement delivery will be uninterrupted or error free. We do not and cannot warrant that LCC will operate without error, or that eStatements will be available at all times. You agree that neither we nor our suppliers or our directors, officers or employees be held liable for any technical, hardware or software failure of any kind, any interruption in the availability of our service, any delay in operation or transmission, any incomplete or garbled transmission, computer virus, loss of data or other similar loss. To the extent we may have breached any term of this consent and agreement, you agree that your sole remedy is to discontinue use of this service.

You may contact us:

Phone:	724.238.7620	
Facsimile:	724.238.3464	
Postal Mail:	PO Box 597, Ligonier, PA 15658	
Email:	billing@ligoniercountryclub.com	