#### **Ligonier Country Club**

Frequently Asked Questions

# Why are there outings on Fridays?

Outing revenue accounts for a quarter of the club's revenue, the third highest source of income for the club. With only a few exceptions, these outside events are only held on Mondays and Fridays. If Friday outings were taken away, dues would have to be raised for each golfer to make up for the lost revenue.

But don't forget: just because there is an outing on the calendar, it doesn't mean that you can't golf or dine. The course generally closes for five hours for an outing, allowing for tees times before and after. The clubhouse is only closed when the event's count exceeds 100. At all times we strive to accommodate the membership and only close when absolutely necessary.

Saturdays and Sundays are reserved for member play and member guests only. Note that this does include member golf events and if members host a small party.

#### How do I know when the club or course is closed?

The Ligonier Links is published around the 1<sup>st</sup> of every month. The first page lists upcoming events and any planned closures. The calendar is also included and has such information. You can always find the most recent newsletter in the Member's Area of our website.

Throughout the month we send email updates and reminders, update the online calendar, and post on the website any closures, including frost delays and course closures for events.

## What if I want to play golf and the course is closed?

We are a founding member of the Tri-County Golf Association, a group of 12 private clubs in South-Western Pennsylvania that allows the members from each club to play at any other member club for a flat fee of \$25.00 (includes cart) TWICE a month. Visit http://www.tricountygolf.com for more information.

We have a list of what tri-county courses are available on days that we are closed for events. Tee times must be arranged through our Pro Shop and only full golf members are permitted. If one of these clubs don't suit your needs, speak with John Klinchock; he may be able to make arrangements for you at another club in the area.

### Do I have to have a monthly bill?

Any unpaid purchases or charges will be billed on the first of the following month. <u>But</u>, you can "pay as you go" at any time. We accept Personal Checks, Cash, Visa and MasterCard at the time of service or for your bill payment. We do recommend that you keep your receipt though, in the case of any discrepancies at the end of the month. And note that you still may receive a bill if you don't meet your monthly minimum requirement.

### Is there a fee for paying with my debit or credit card?

No. We only charge processing fees for outside events.

We, the Board, are trying to keep LCC everything to everyone, but also have a responsibility to keep the club financially stable while keeping dues low and carts optional, not requiring foursomes on the weekends, and continuing to provide you with the best product we can in a world of rising costs.

We encourage all our members to get involved with the club and not just in events, but also to get to know the workings of the club. The more feedback, questions, and suggestions that we get from more of the membership will help us shape the club's future and help us continue to be one of the most stable club's in the area.